

# RADIUS MAIL

Providing our tenants up-to-date news & advice



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Radius  
HOUSING

## AGE FRIENDLY STRATEGY

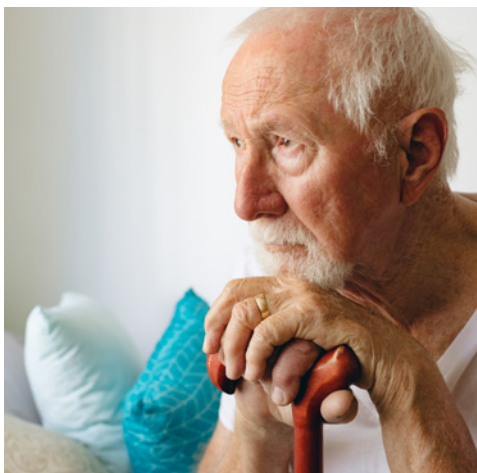
**At Radius, we have always provided a wide range of accommodation options as well as support and care services, to older people.**

With this in mind, and the fact that we are living in an aging society, we believe that now is the right time to prepare an Age Friendly Strategy. This will ensure that Radius are responding and providing the right type of accommodation and services to older people for many years to come.

An Age Friendly Strategy involves designing environments, policies and services that support our older tenants to live safely, actively, and independently. It also aims to create inclusive communities that accommodate the needs and preferences of our older tenants.

Overall, an Age Friendly Strategy is not just about providing a home but also about creating spaces that support aging with dignity, independence, and community engagement.

We want to be recognised as a provider of quality homes and services for older people, offering security, choice and innovation in all that we do.



Some of the focus areas will be: Homes, Tenants, Services, Staff, Technology & Collaboration.

This Strategy will be co-designed with tenants and staff from across all parts of the organisation to ensure that we capture as many views and ideas as possible.

**The first working group meeting with tenants will be 2pm, 14<sup>th</sup> May on Teams.**

If you would like to get involved, please get in touch with Lesa or Ashleigh at [tenant.engagement@radiushousing.org](mailto:tenant.engagement@radiushousing.org)

## MOVE MORE, LIVE MORE IS BACK!

**Age NI is offering an exciting project aimed at supporting older people to live well for longer, with a focus on staying strong, agile and preventing falls called Move More Live More.**

Move More Live More is about improving your activity levels, strength, balance and overall health and wellbeing to get the most out of later life.

## Move More Live More

Participants will be selected to join a two week online course starting in May and June (one hour a week on Zoom) combining expert advice on health and wellbeing, with physical activity aimed at building strength, balance and safely getting you moving a little more. To get involved head to Age NI and register your interest.



## COMMUNITY AWARDS STILL OPEN FOR NOMINATIONS



**Don't miss out on the excitement of the Radius Community Awards!** There's still time to nominate deserving individuals or groups in these fantastic categories:

**Best Kept Garden** – judging will be on Communal Garden, Communal Urban Garden, Individual Garden (General Homes), Sustainable/Biodiverse Garden Area and Hanging Baskets/Planters.

**Good Neighbour Award** - Awarded to an individual living within a Radius community that makes a difference where they live through their contributions, commitment, or any support they offer and/or acts of kindness.

**Positive Impact Award** - Awarded to a group of individuals living within a Radius Community who have made a positive difference working together to contribute and create a better community for all.

**Inspirational Young Person** - Do you know a young person who lives in a Radius community who has gone above and beyond to help others and make a positive contribution to their community? Are they a great role model to other young people?

Submit your nominations online or request a printable version today!

**Submissions close on Sunday 19th May**, so act fast to celebrate those making a difference in our community! Let's shine a spotlight on our local heroes!



**Would you like to feature in the next Radius Mail newsletter?**

Please speak to your Scheme Coordinator, Housing Officer or email us at: [tenant.engagement@radiushousing.org](mailto:tenant.engagement@radiushousing.org)

# TENANT ENGAGEMENT HIGHLIGHTS 2023/24

Over the last year, Radius have invested over £80,000 in Tenant Engagement projects, initiatives, support and training for our tenants, with almost half of this going to Community Chest grants.

Some of the areas that have benefitted from this investment include:

## Community Chest

The Community Chest Fund 2023-24 has now closed, supporting 43 projects within Radius communities with a total of £33,296.58. These projects aim to boost community development and improve the health and wellbeing of tenants and local communities.

## Estate Walkabouts

As part of our commitment to improving our neighbourhoods Radius staff carried out Estate Walkabouts in 39 Radius communities with 192 tenants getting involved in identifying issues that require attention in Radius Communities.

## Tenant Panels

Our tenants' voices were heard loud and clear—from doorstep to boardroom—through Panel and Tenant Executive Committee Meetings, Service Improvement Groups, and Consultations.

In total, we held 20 meetings face to face and online with 120 participants, who volunteered 425 hours of their time.

## Tenant Approved

11 tenant-approved documents which included letters, leaflets, and publications ensuring that tenants were involved in the content and design of Tenant Approved communications.



## Thank You

We extend a massive thank you to all tenants who got involved this past year. Your participation is crucial to ensure tenants remain engaged and continue to have a say in shaping the services we deliver to you.

## Get Involved

There are a number of ways to get involved. You could start a Tenant Group/ Association in your community, volunteer with neighbours to organise social events, fundraise, outings, and attend meetings organised by Radius.

For more information, please contact your Scheme Coordinator or the Tenant Engagement Team.



## Welfare Advice

Providing advice, support and advocacy on all aspects of benefit entitlement.

Radius Welfare Advice Officers are on hand to support and assist you with:

- Benefits
- Universal Credit
- Budgeting

Get in touch with your Scheme Coordinator or Housing Officer if you would like a referral.



## Report a Repair Online

To report a repair, visit our website and fill in our online Report a Repair form or scan the QR Code.



You can also contact the Radius Office directly on 0330 123 0888 or speak to your Scheme Coordinator.

For Emergency Repairs, contact us immediately on 0330 123 0888



## Claim your FREE packet of Wildflower Seeds today.

Over the last few decades we have lost 97% of our wildflower meadows. Evidence shows planting bee-friendly flowers in our gardens could be key to saving our bees.

Call into Hollywood reception to collect your seeds, or, if you'd like us to post them to you, contact Sam via email: [samantha.collins@radiushousing.org](mailto:samantha.collins@radiushousing.org)

# THE BIG LUNCH 2024

The Big Lunch is the UK's annual get-together for neighbours and communities, with millions of people coming together for a few hours of friendship, food and fun.

**THE BIG LUNCH 2024 WILL TAKE PLACE ON 1<sup>ST</sup> - 2<sup>ND</sup> JUNE.**

It connects people and encourages friendlier, safer communities where people start to share more – ideas, skills, resources and friendship.



Sign up for a free pack to get your Big Lunch rolling via the QR Code.

It's full of handy downloadable resources and exclusive content to help you plan and host your Big Lunch.



## Find us online

Why not keep up to date with Radius Housing news through our Facebook channel?

Simply search for "RadiusHousing"



# Anti-Social Behaviour IT HAS NO PLACE!



If you have an emergency repair while our offices are closed, call us on **028 9042 1010**

