Radius Mail Foyle



PROVIDING OUR TENANTS UP-TO-DATE NEWS & ADVICE | AUTUMN 2025

SPOOKTACULAR HOMES CONTEST!

Show Off Your Spooky Side the Halloween

Do you love decorating for Halloween? Whether it's creepy cobwebs, glowing pumpkins, or a haunted hallway, we want to see your spooky style!

Enter our Spooktacular Homes Photo Contest by sending us a picture of your Halloween-decorated house, window, or garden. The most creative and festive entries will win amazing prizes.

How to Enter

- **1.** Take a photo of your Halloween decorations
- **2.** Email it to: tenant.engagement@radiushousing.org by Monday 10th November.
- **3.** Include your name, address and a short caption (optional)

Prizes:

1st Prize: Fire 7 Kids Tablet (or Amazon Voucher of equivalent value)

2nd Prize: Echo Dot Kids Smart Speaker. (x2)

3rd Prize: Book + Creative Toy. (x3) Runner-up certificates for all participants!



Terms & Conditions:

Eligibility: One entry per household. Entry Deadline: All entries must be received by 5pm, Monday 10th November, 2025.

Submission Format: Photos must not be Ai generated and should be of Halloween-themed decorations at your home. Judging Criteria: Creativity, effort, and festive spirit.

Winners: Will be selected by Radius staff and contacted via phone. Consent: By entering, you agree to have your photo shared in Radius communications and social media platforms. Prizes: Non-exchangeable and non-transferable. Radius reserves the right to substitute prizes of equal value if necessary.

Foyle Tenant Panel Meeting



Within our Tenant Engagement Structure tenants currently can attend quarterly panel meetings to stay informed about Radius performance and operations.

After listening to feedback from tenants, it's clear that there is a strong interest in and demand for tenants to have their voices heard at a local level.

In response we are pleased to announce that we will be organising quarterly meetings for Radius tenants living in general needs homes in the Foyle area.

You will have an opportunity to discuss matters of importance, share feedback and raise concerns about your local area and receive any updates from your Housing and Asset Officers.

The first meeting will take place:

11.00am, Monday 24th November 2025 in the North West Regional Office, located at 7 Racecourse Road, Derry-Londonderry BT48 7RB

We're inviting YOU to join the Foyle Panel meeting and speak up about what matters most in your community!

Whether it's housing, repairs, or local services
— this is your chance to be heard.

To confirm your attendance please email: tenant.engagement@radiushousing.org or phone: 0330 123 0888

Alternatively, you can Register by scanning the QR Code with your mobile device



Enjoy a fun spooky and safe Halloween

We want everyone to enjoy a fun, spooky and safe halloween.

However, it is important to take care and be mindful of:

- Fireworks & Sparklers
- Naked Flames
- Flammable Fancy Dress
- Pets

If you are concerned about fireworks, loud noise and their impact on you, your family, pets and neighbours, use the QR code to visit our online ASB toolkit.





Radius Housing welcomes Greater **Shantallow Area Partnership** to the Glenabbey Hub.

As GSAP takes the lead at the Glenabbey Hub, it's the perfect time to reflect on their remarkable journey over the past three decades. Founded in 1995, Greater Shantallow Area Partnership (GSAP) has grown into a cornerstone of community development in Derry's Outer North and Ballyarnett areas.

Their mission has always been to empower residents, strengthen local services, and foster inclusive, thriving neighbourhoods.

GSAP's work spans a wide range of initiatives, including:

Early Years Support: Programmes like Talking to Our Babies and partnerships with SureStart focus on nurturing child development and family wellbeing.

Health & Wellbeing: From mental health workshops to physical activity programmes, GSAP promotes holistic wellness across all age groups.

Education & Skills: GSAP advances education through training, digital inclusion, and youth engagement, helping build a more informed and capable community.

Peacebuilding & Inclusion: Their Skeoge United project, funded by PeacePlus, delivers reconciliation programmes, cultural awareness, and support for ethnic minority and Traveller communities.

Community Ownership: In a bold move to preserve vital services, GSAP recently acquired the Northside Community Building, ensuring it remains a hub for local support and regeneration.



GSAP's vision is clear: to create sustainable communities that are active, inclusive, safe, well-served, and environmentally sensitive.

Their leadership at Glenabbey Hub will bring tailored programmes that reflect local needs, continuing their legacy of grassroots empowerment.

Radius is pleased to announce that GSAP will start with their Talking to Our Babies programme at the Glenabbey Hub from the 20th October 2025.

Many more initiatives will be rolling out soon, please keep an eye on Skeoge Community Hub Facebook page.

And you are invited to take part in shaping a vibrant, supportive environment for all ages. To get involved please contact: info@shantallow.net

Supporting You



Financial Inclusion

Radius Financial Inclusion Officers are here to support you and assist with your:

- Benefits
- Budgeting
- **Universal Credit Switch**
- Pensions

Find out more about our financial inclusion services by calling our office on 0330 123 0888

Or complete the Self referral form by simply scanning the QR Code on your mobile device.



Reporting Repairs



We want to increase awareness of potential slow leaks from water outlets connected to wash hand basins, baths, kitchen sinks, and similar fittings within some properties in the Glenabbey estate.

Slow leaks can go unnoticed for a long period and may result in structural damage, increased repair costs, and inconvenience to vou as a tenant.

To help us prevent further issues, we are asking **all tenants** to check for signs of leaks:

- Water staining or damp patches near waste pipes or beneath sinks and baths
- A musty smell in bathroom or kitchen areas
- Any unexplained moisture or softening of flooring

If you notice anything that might suggest a leak please contact us immediately so we can arrange a plumber to carry out any repairs.

- PIP Advice and more



Community Chest 2025-26 Is Now Open

Running for 7 years, the Community Chest Programme continues to ensure tenants, service users and groups working within Radius communities have an opportunity to apply for funding from £250 - £1000.

Last year we funded 36 projects totalling £24,625.43 including collaboration with local councils, voluntary and statutory agencies and residents' associations.

This year priority will be given to groups that haven't received funding in 2024-25 and we are keen to support groups that have a project idea but are unsure how to develop it, we can offer guidance to help bring your project to life.

Speak to your local Empowerment Coordinator Rachael or Housing Officer who will be happy to chat with you and support your project.



For more information visit the Radius website or if you would like to apply, please contact: tenant.engagement@radiushousing.org for an application form.

How to Report a Repair

For **Emergency Repairs**, call us immediately on 0330 123 0888

You can Report a Repair online via our website

