



CATCH IT.



BIN IT.



KILL IT.

Your Housing Officer is here to help!

At Radius we want the best for our tenants and your Housing Officer may be able to get you help, advice and assistance on many matters including:

- Rental Queries
- Anti-Social Behaviour Issues
- Transfer Requests
- Changes to your tenancy
- General tenancy management queries



A day in the life...

We caught up with Housing Officer Andrew Quinlan to see what he does in a typical day:

"I check my emails and diary to find out what the day might have in store for me! My day involves appointments with tenants, viewings, sign ups, transfer assessments and meetings with external agencies. The best way to contact your housing officer is through the Customer Service Centre."

The Platinum Jubilee

This year the Queen is the first British Monarch to celebrate a Platinum Jubilee, marking 70 years of service to the people of the UK. A special extended bank holiday weekend will provide an opportunity for people throughout the UK to celebrate this historic milestone together.



Whether your spending the holiday weekend celebrating at a street party with friends and family, BBQ, afternoon tea, watching the celebrations on TV or spring cleaning we hope people come together to share friendship, food and fun with neighbours over the Platinum Jubilee celebrations.



Beat the Heat this Summer!

Summer is fast approaching and with some luck we might even see a bit of sunshine! ☀️

Here's some top tips on how you can stay cool this summer:

1. Drink plenty of water to keep your body hydrated
2. If you plan to catch some rays, put aftersun in your fridge to cool and rehydrate your skin afterwards
3. Take regular showers to cool down and feel fresh
4. Close your curtains - rooms facing the sun warm up more quickly!
5. Remember to always wear sun cream!



Office Closed

Our offices will be **closed** for Jubilee Bank Holidays on:
Thursday 2nd June and Friday 3rd June 2022

Here for you, 24/7

Our dedicated Radius Connect24 Team is here to help and support you 24/7. If you have an **emergency repair** while our offices are closed call us on **02890 42 10 10**



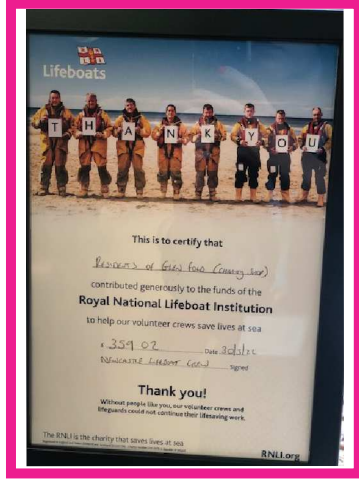


A Shared Space

This space is all about you!



Our residents at **Glen Fold** came together and generously donated £359.02 to the Royal National Lifeboat Institution. Also, a big shout out to Ann and Sally from **Glenravel Fold** who donated to Womens Aid.



A massive thank you Maurice Ferris at **Donard Fold** for all your hard work in the gardens - the scheme looks great!

The tenants at **Copeland Fold** took part in an Easter raffle for Barn Animal Rescue raising £258.00 - Well done and thank you to all the tenants, families and friends who contributed!

If you have anything you would like to share in our next newsletter please speak to your Scheme Coordinator, Housing Officer or email us at tenant.engagement@radiushousing.org.

Keeping You at the Heart

At Radius we want to keep you at the heart of all we do.

If you would like to be kept updated on opportunities for our upcoming groups and to shape the services you receive, newsletters, funding and more join our **Register of Interest today** by:

Phone: 0330 123 0888

Email: tenant.engagement@radiushousing.org


Speak to a member of staff

End of House Sales Scheme

At midnight, 27 August 2022 the Statutory House Sale Scheme for Radius tenants will permanently and completely close.

This reflects the Housing (Amendment) Act (Northern Ireland) 2020 passed by the NI Assembly on 30 June 2020 and given Royal Assent on 28 August 2020.

The scheme will permanently & completely close and no new applications can be made to the House Sales Scheme after this date.

Where a valid application is received prior to midnight on 27th August 2022 the application will be processed in the normal manner. For our full House Sale Scheme Closure Notice visit our website on tinyurl.com/RadHSS or speak to your Housing Officer for more information. 

Welfare Advice






Providing advice, support and advocacy on all aspects of benefit entitlement.

Radius Welfare Advice Officers are on hand to support and assist you with:

- Benefits
- Universal Credit
- Budgeting
- Get in touch if you would like a referral to our Welfare Advice Team.

Get in touch

We are here to help if you have a query, would like to **report a repair**, check your **rent balance** and/or make a complaint or compliment...

-  • 0330 123 0888
-  • info@radiushousing.org
-  • radiushousing.org
-  • Speak to a member of staff 

Report a Repair Online

Did you know that you can also report a repair online...

 www.tinyurl.com/RadRepairs

 responserepairs@radiushousing.org

Our team aims to log your repair within 24 hours. If your repair is an emergency please call our office.