

## Your Details: (Please complete below)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_ Postcode: \_\_\_\_\_

Phone number: \_\_\_\_\_

Email address: \_\_\_\_\_

(Please see our website with respect to GDPR and how we use your data)

## Keeping you at the Heart

At Radius we want to keep you, our tenants and residents at the heart of all we do. Our Tenant Engagement Strategy has engagement opportunities for everyone to get involved.

Our Strategy sets out all your options to engage with Radius and your community in a way that suits you based on your preferred commitment level and interests to get the most out of your tenant experience.

## Engagement for Everyone

We promote equality and diversity through all our tenant engagement opportunities. We want to ensure that tenant engagement is open and accessible to all our tenants and residents who want to engage with us.

We can provide support and resources for you to engage with us, for example:

- Translations
- Interpretation
- Accessible venues
- Digital support & resources



One-to-one support - If you want to engage with us, and there is something making this difficult for you, please get in touch and we will try and help you.



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HOUSING

Radius  
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celebrating  years  
born 2017

Everyone has a place

Registered Office: Radius Housing, 38 - 52 Lisburn Road, Belfast BT9 6AA t: 0330 123 0888  
Registered in Northern Ireland (No IP169), VAT Reg No 791 7838 74  
Registered with the Charity Commission for Northern Ireland NIC102575  
Regulated by the Department for Communities in Northern Ireland



## Menu of Involvement

A guide to becoming part of our Tenant Engagement Strategy

## Levels of Engagement

Our Menu of Involvement is set out into levels of engagement based on how engaged you would like to be:

	<p><b>Information &amp; Resources</b></p> <p>Joining our Register of Interest is low level involvement. You will be kept updated on upcoming tenant engagement opportunities, regular newsletters, information, upcoming training and surveys.</p>
	<p><b>Local Engagement</b></p> <p>This brings together local tenants and residents within a Radius community who work together to improve where they live.</p>
	<p><b>Central Engagement</b></p> <p>This level is at the heart of our tenant engagement structure. It provides opportunities for you to shape services delivered by Radius ensuring there is effective two-way communication between Radius and our tenants.</p>
	<p><b>Strategic Engagement</b></p> <p>Tenants and residents engaging at this level can inform and influence strategic decisions based on the feedback and suggestions through our engagement structure. This can include attendance at regular quarterly Board Meetings, Committees and events.</p>

### We would love to have you on board...






We need your time and ideas to help us continually improve Radius' services and communities. Those who engage with us will be provided with training, resources and support when required.

## Ways to Get Involved

There are lots of opportunities for you to get involved. Let us know what you would like to get involved in:



	Time Commitment	Please Tick
 <b>Register of Interest</b>	Join our Register of Interest to receive updates from Radius and engagement opportunities.	Spare Time <input type="checkbox"/>
 <b>Community Chest</b>	Providing small grants from £250 to £1,000 to benefit projects within our Radius communities.	Annually <input type="checkbox"/>
 <b>Training, Events &amp; Conferences</b>	Be kept up to date with Radius training, events and conferences that are available. e.g. our Radius Heroes Awards.	When available <input type="checkbox"/>
 <b>Tenants Association &amp; Groups</b>	Both formal and informal groups who represent their community and interests to make a positive difference.	When available <input type="checkbox"/>
 <b>Estate Walkabouts</b>	Meet with Housing and Asset Officers to discuss issues about your neighbourhood, home or tenancy.	1-2 hours each <input type="checkbox"/>
 <b>Tenant Representatives</b>	Those who represent the area in which they live, should this be in this role as part of their local community.	When Required <input type="checkbox"/>

	Time Commitment	Please Tick
 <b>Area Panels</b>	Bring together tenants and residents from a housing management area to meet with Housing Managers and Asset Staff to discuss what matters to them.	4 x year 1-2 hours <input type="checkbox"/>
 <b>Service Improvement Groups</b>	Tenants, residents and staff focus on a specific area, sharing ideas on how we can bring about improvements to deliver 'world class' service.	4 x year 1-2 hours <input type="checkbox"/>
 <b>Publications Panel</b>	The panel will ensure that we keep our tenants informed with clarity and purpose, through our website, leaflets, newsletters and other publications.	4 x year 1-2 hours <input type="checkbox"/>
 <b>Youth Panel</b>	For young people who live in a Radius property and are passionate about their home and community.	4 x year 1-2 hours <input type="checkbox"/>
 <b>Tenant Executive Committee</b>	The Committee consists of tenants who have been voted as Chair/Vice Chair in their Area Panel, bringing together the outcomes of their Area Panels, steering the direction of our Service Improvement Groups and coordinating with Senior Radius staff.	4 x year 1-2 hours <input type="checkbox"/>
 <b>Radius Committee &amp; Board</b>	Tenant Board Members will be involved in decision making at the highest levels. Attending Radius Committee and Board meetings, as well as Tenant Executive Committee and Area Panels, to ensure your voice is heard.	8 x year 1-2 hours <input type="checkbox"/>