MILLBROOK COURT HOUSING-WITH-CARE

Are you thinking about a move to Millbrook Court?

If so, you may find the information in this brochure helpful to making your decision.

What is Millbrook Court?

Millbrook Court provides Residential Care and Support services to Residents in accordance with the contractual arrangements in place between the relevant Health and Social Care Trusts and Radius Housing Association.

Millbrook Court provides residential care and support in agreement with the Resident, their family and the health and social care professionals who may be involved in assisting decisions on suitability of

residential care in meeting individual needs.

A key aim of residential care and support is to ensure each individual's needs are met whilst also promoting each individual resident's independence.

Millbrook Court will develop a person centered care and support plan to meet each resident's individual needs. This care and support plan will be agreed with the Resident following admission and will be reviewed and evaluated as and when required to ensure the service we provide will continue to meet your actual needs and aspirations.

Millbrook Court welcomes the involvement of each Resident, their family, Next-of-kin, and health professionals in creating a care plan that will best meet each Resident's needs.

Services provided can include:

- Assistance and/or supervision with personal care and dressing.
- Assistance with the management of medication.
- Provision of meals catered to each individual resident's nutritional requirements, likes and dislikes.
- Provision of a Laundry service.
- Provision of hairdressing/Barber service.
- Provision of Podiatry and Optician services.

Local arrangements and costs are available from the Registered Manager and/or the Senior Care Team.

OTHER SERVICES PROVIDED:

- Helping you to feel safe and secure in your home at Millbrook Court.
- Assisting you to engage with

healthcare professionals and others in the interests of your health and wellbeing.

- Providing you with advice and/or assistance with personal budgeting, paying bills and household expenses.
- Responding to emergency alarm calls from yourself.
- Providing you with assistance to maintain and clean your dwelling.
- Arrange adaptations to your dwelling to enable you to maintain your independence.

Millbrook Court Housing-with-Care is registered with The Regulation and Quality Improvement Authority to provide care and support to older people, those with a diagnosis of dementia and those assessed as needing residential care who can benefit from living in a safe and secure environment.

Millbrook Court is a locked door environment. Access to and from the scheme is managed through a finger point

recognition door access system.

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The Registered Manager and the Team at Millbrook Court hope that this brochure will provide you with enough information to assist you and your family in making the right choice for your future care.

IT IS YOUR CHOICE!

HOW DO YOU APPLY?

Applications for Millbrook Court can be obtained from Millbrook Court, or from Radius House. Alternatively, a referral can be made to the Registered Manager.

The Registered Manager will undertake an assessment of need on receipt of referral or application, or alternatively prior to an offer of accommodation being made. This is to ensure that Millbrook Court can meet your needs and that you are confident and

content that Millbrook Court is right for you prior to admission.

Should you require further information on the services provided and the charges applicable to Millbrook Court before deciding if Residential Care and Supported Living is right for you please contact the Registered Manager who will answer any queries you may have?

Further information is included in the Residents' Handbook which can be made available to you on request.

Millbrook Court is located at:-

Millbrook Court
228 Donaghadee Road
Bangor
BT20 4RZ

Registered Manager: **Mrs Diane Strong**
Telephone: **02891 462472**
Email: diane.strong@radiushousing.org