







Newsletter for Radius tenants and residents

Issue 12 October 2021

Radius's Annual Review 20/21

Is now available online which details our progress and achievements over the last year.



Our Chief Executive John McLean stated "our Annual" Report demonstrates the commitment of Radius and it's partners to delivering the best possible housing, care and support throughout the challenges of 2020/21". We are living through uncertain times, but our role in society has never been more important. Radius will continue to support those in greatest need, build new homes and invest in communities across the country. We are very proud of the exceptional efforts and achievements of tenants, residents, business partners and staff in the face of the Covid pandemic.

Hidden Disability Week Oct 17th - 23rd

If you have a hidden disability wearing a green Hidden Disabilities Sunflower Lanyard indicates to people around you that you need additional support or a little more time. Not all disabilities are visible some are not immediately obvious, such as learning disabilities, autism, mental health, dementia, speech, visual or hearing impairment. Living with a hidden disability can make life more demanding for many but it can be difficult for others to identify, acknowledge or understand the challenges you face. - www.hiddendisabilitiesstore.com







The Radius Rangers App provides an opportunity to explore, on a colus virtual platform, and allows users to experience other cultures, discover places and countries and learn about history and heritage.

It includes related facts and information as well as videos on cultural food, dance, music and craft. Each experience/trail consists of Available on the App Store mapped guides, virtual tours, audio, guizzes, history and much more. By downloading the app will help to alleviate boredom, stress and anxiety as well as reducing feelings of isolation and loneliness. GET IT ON

> The app can be downloaded free online from the comfort of your own home on Apple and Android.



Community Chest OPENING SOON

We are delighted that the Radius Community Chest will be opening soon!

The Community Chest has been running successfully for 3 years

with grants awarded between £250 & £1000 to support a wide range of projects which contribute to community wellbeing and development. Last year we funded over £35,000 to 66 groups. We will be advertising on our Social Media pages when funding opens. Contact your Scheme Coordinator for more information.



Register for your NI **High Street Voucher**

- **OPENS 27th Sept**
- **CLOSES 25th Oct**
- **SPEND BY 30th Nov**

The card can be used with a retailer or in hospitality in Northern Ireland that accepts cards as method of payment.

To apply register online at NI Direct.













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Shared Space...

This shared space is all about you If you have something you would like to share in our next newsletter get in touch by contacting your Scheme Coordinator or email

us at tenant.engagement@radiushousing.org We love to read all about your Good News Stories, Special Events and Days out.

Special Mention from tenants at Lavery Fold...

We would like to pay a special tribute to Barney who has lived here in Lavery Fold for 20 years.

Barney is known throughout the city for his thoughtfulness to others and invaluable support he provides to so many in Lavery **Fold** and the wider community between errands to the shops which would include an odd trip to the local bookmakers.

Barney you are our hero and we want to take this opportunity to say a very big Thank you.

Set a Reminder...

Sunday 31st October at 2am Clocks go back an hour. So we all get an extra hour in bed.



Welfare Advice

Providing advice, support and advocacy on all aspects of benefit entitlement.

Radius Welfare Advice Officers are on hand to support our tenants & residents. Support can be given by telephone or video call.

Get in touch...

Find out more or for referral to our Welfare Advice Team:

Call our office on 0330 123 0888, Speak to your Housing Officer, or

Email info@radiushousing.org

If you need to contact your Housing Officer or our Communities Team call our office on 0330 123 0888.

Days out and about:

The tenants from **Gortgole Fold**, Portglenone enjoyed a day trip by boat out on the River Bann to Kilrea and back.

Looks like they had lots of fun searching for Heron birds!!! #birdwatching #spottheheron



Thanks to all at Foyle Fold...

Everyone is proud of all the hard work, time and effort that has been spent in the gardens at **Foyle Fold**.

The gardens are looking beautiful and you really have enhanced the back of the scheme for all to enjoy.

We cant wait to see your pictures and Best Kept Garden Nomination next year.

Keeping You at the Heart

Our next Combined Area Panel Meeting is on 14th October at 11am via zoom. This is an opportunity for you to get involved, receive an update on Assets, Communities and Tenant Engagement. If you would like more information on how to register your interest in attending our meetings contact tenant.engagement@radiushousing.org or Lesa on 07803897719 and Christine 07542672833

Reporting a Repair

To report a repair in your home please get in touch: 0330 123 0888

- responserepairs@radiushousing.org
- 🎰 radiusrepairs.org
- Speak to a member of staff



Stay Connected...

Keep up with news from Radius Housing:

- facebook.com/RadiusHousing
 - twitter.com/RadiusHousing

Contact your Scheme Coordinator for your copy of the October Boredom **Busters and Recipe!**