



Random Acts of Christmas Kindness

Make someone's day with the spirit of giving by helping others this festive season. Christmas is a time of good cheer and gladness but for some, it can be a difficult time. Especially those who have lost a loved one, struggling financially or feeling alone. At this busy time of year it can be easy to get swept away and forget the reason for the season.

This year, let's make it our goal to spread cheer in our communities with some random acts of kindness. Here are some ideas to inspire you for 12 days of kindness...

- ♥ Give someone a compliment
- 😊 Smile and say hello to a stranger
- 📦 Make a donation to a local foodbank
- 💖 Check in on a friend or neighbour
- 📖 Donate books
- 🍰 Bake or bring a treat for someone
- 📞 Call a friend or loved one
- 📝 Leave a kind note for someone to find
- 🏪 Support a local business
- 🎵 Sing a song
- 🗣️ Share a Christmas joke
- 💡 Learn a new way to communicate...

You could make someone's day...

Reach out and make sure that everyone feels included this Christmas. This could involve learning a new language or way of communication to make a neighbour feel welcome and part of your community.

For example, learning **Merry Christmas** in British Sign Language, see below:



To learn more, check out this easy to follow British Sign Language Dictionary online at www.tinyurl.com/RadBSL

Make someone smile this Christmas.

Wishing you a Safe & Happy Christmas



At Radius we want to make sure that you are safe this Christmas and YOU can help.

Look after YOU

- Keep a stock of basic food items and basic cold/flu remedies.
- Order repeat prescriptions in advance.
- Keep your mobile phone charged and topped-up.
- Wrap up warm & wear suitable clothing when going outdoors, only going out in severe weather if you need to.
- Have at least one warm meal a day.
- Be aware of scams, if it sounds too good to be true it probably is.

Look after YOUR HOME

- Know how to turn off your water, gas and electricity.
- Make sure windows and doors are closed to reduce draughts.
- Lock your doors and windows when leaving your home and before bed.
- Make sure Christmas lights carry the British Safety Standard sign.
- Don't leave candles unattended or close to materials that can catch fire quickly.
- Don't attach decorations to lights or heaters, they can catch fire easily.
- Never overload electrical sockets.
- Always switch off Christmas lights and unplug them before you go to bed.
- Make sure presents are not visible through windows.

Look after EACH OTHER

- Check in on each other, particularly those who are vulnerable.
- Make sure you and your visitors know how to escape in an emergency.
- Make sure you close your communal front door securely when coming in/out.
- Check communal windows and doors are secure at night.
- Don't prop open fire doors.
- Be vigilant of those who are visiting your community.
- **If you notice anything suspicious PULL YOUR CORD or call the PSNI on 101 (non-emergency) or 999 (emergency).**





CATCH IT.



BIN IT.



KILL IT.



A Shared Space

This space is all about you!

Big thank you to family & friends of Malachy Scott who donated a bench to neighbours at **Clifton House**. **Bridget & Bridie** are already enjoying it!

If you have anything you would like to share in our next newsletter please speak to your Scheme Coordinator or email us at tenant.engagement@radiushousing.org



Keeping You at the Heart

At Radius we want to keep you at the heart of all we do.

Consultation is OPEN to help shape our **NEW Tenant Engagement Strategy 22-25**. We want to co-design this strategy with you.

Consultation is open until 14th January 2022 so there is still time for you to take part.

Register Your Interest...

If you would like to be part of designing our new strategy together, we would love to hear from you please get in touch via:

- Online tinyurl.com/TE2225
- 0330 123 0888
- tenant.engagement@radiushousing.org
- or speak to a member of staff.

You're Invited...

Coffee Afternoon & Christmas Quiz

Join us online for our digital Coffee Afternoon and Christmas Quiz:

On: Monday, 20th December
From: 2pm - 3.30pm

Prizes to be won...

- Best Singsong
- Best Christmas Jumper
- Highest Quiz Scores

Book your place...

- Contact your Scheme Coordinator
- tenant.engagement@radiushousing.org
- Call us 07803 897 719



Office Closed

Our Offices will be closed on the below dates:

- Monday, 27 December
- Tuesday, 28 December
- Wednesday, 29 December
- Monday, 3 January



Out of Hours Repairs

If you have an **emergency repair** outside of our normal working hours or we are closed our 24/7 Connect24 team is here to help.

Out of Hours Repairs
02890 42 10 10

Welfare Advice

Providing advice, support and advocacy on all aspects of benefit entitlement.

Radius Welfare Advice Officers are on hand to support our tenants & residents. Support can be given by telephone or video call.

Get in touch...

To find out more or for referral to our Welfare Advice Team:

- Call our office 0330 123 0888
- Speak to your Housing Officer
- Email info@radiushousing.org



Reporting a Repair

To report a repair in your home please get in touch:

- ☎ 0330 123 0888
- ✉ responserepairs@radiushousing.org
- 🌐 radiusrepairs.org
- 🗣 Speak to a member of staff



Stay Connected...

Keep up with news from Radius Housing:

- 📘 facebook.com/RadiusHousing
- 🐦 twitter.com/RadiusHousing

Contact your Scheme Coordinator
for your copy of the
December Boredom Busters!