



CATCH IT.



BIN IT.



KILL IT.



Housing Association of the Year 2021

Social Enterprise Awards Northern Ireland

This award represents the hard work and dedication over the last year by the people of Radius. From our customers taking part in your community and tenant engagement activities right through to our staff who continued to deliver our services throughout lockdown.

We would like to thank you all for your contribution towards winning the Housing Association of the Year 2021. #strongertogether

Talk Money Week 2021

9 - 12 November 2021



Talk Money Week is an annual campaign to get the nation talking about money to build financial well-being across the UK.

Talking about money is important for our health, wealth and relationships. Research shows that people who talk about money:

- Make better financial decisions,
- Have stronger personal relationships,
- Help their children form good lifetime money habits, and
- Feel less stressed and more in control.

Welfare Advice

If you would like to speak to someone about budgeting or to make sure you are maximising your income, get in touch. Radius' dedicated Welfare Advice Officers are on hand to support our tenants and residents. Support can be given by telephone or video call.

Get in touch...

Find out more or for referral to our Welfare Advice Team:

- Call our office on 0330 123 0888,
- Speak to your Housing Officer, or
- Email info@radiushousing.org

Community Chest NOW OPEN

Supporting Radius communities with grants from £250 - £1,000



In 2020/21, 66 groups received £35,501.79 through Radius Community Chest Grant. If you have ideas for a project that will enhance your community get in touch via:

- your Scheme Coordinator, or
- tenant.engagement@radiushousing.org

Shape our NEW Strategy

Have your say in shaping our NEW Tenant Engagement Strategy.

We want to challenge you to think outside the box on how we engage with you, our customer to keep you at the heart of all we do.

Join us at our consultations to have you say on one of the below dates:

- Monday, 22 November at 11am
- Tuesday, 23 November at 7pm
- Wednesday, 24 November at 2pm

To register your attendance and tell us your preferred date please fill in our online form at tinyurl.com/RADTES21

You can also email us at tenant.engagement@radiushousing.org, call our office on 0330 123 0888 or speak to a member of staff.

End of House Sales Scheme

At midnight, 27 August 2022 the Statutory House Sale Scheme for Radius tenants will permanently and completely close.

This reflects the Housing (Amendment) Act (Northern Ireland) 2020 passed by the NI Assembly on 30 June 2020 and given Royal Assent on 28 August 2020.

The scheme will permanently & completely close and no new applications can be made to the House Sales Scheme after this date.

Where a valid application is received prior to midnight on 27th August 2022 the application will be processed in the normal manner.

For our full House Sale Scheme Closure Notice visit our website on tinyurl.com/RadHSS or speak to your Housing Officer for more information.





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Shared Space...

This Shared Space is all about YOU!

Neighbours play an important role in our community and our lives. Their actions support their community, are respectful, helpful & look out for others.

This years Good Neighbour Award nominations showed shining examples of what being a good neighbour means to your community. Here is a snapshot of what was said about this years winners:

Marie, Loughview Fold

"she has been a great support to new tenants"

Jacky, Glen Fold

"When I didn't have strength to face another day, she gave me hope."

Arthur, Hillside Court

"He goes above and beyond and is always courteous and caring when doing it."

Peter, Meadowell Fold

"He helps all the residents with various tasks around their apartments."

Noel, Inverary Fold

"Noel knocking my door and taking me away from the fire saved my life."

Paul, Chisholm Court

"really helped tenants with their mental health and stopped them feeling isolated over the last year."

Thank you to all the good neighbours in our Radius Community. You are what makes our communities great and we can't wait to see all your 2022 nominations!



Thank You from Quoile Fold



Big thank you from **Quoile Fold** to pupils from **St. Marys High School** who made & delivered beautiful hampers to tenants. #intergenerational

If you have something you would like to share in our next newsletter get in touch by contacting your Scheme Coordinator or email us at tenant.engagement@radiushousing.org

Keep NI Beautiful

Applications are now open for Adopt a Spot. Adopt a Spot has grown to include 4 types of kits to help create cleaner, greener outdoor spaces with 1 of 4 kits that you can apply for:

- Food for Thought
- Rewilding
- Coastal Health
- Litterpicking



Is there an area near you that could do with a bit of TLC? Could you commit to carrying out four clean-ups a year? If yes, then you can get involved in Keep NI Beautiful Adopt A Spot campaign.

Apply online and find out more by visiting www.liveherelovehere.org.

Help Improve Retirement Services

You can help improve the Department for Work & Pensions and the Department of Communities retirement service by sharing your experience.

If you are close to retirement, or have already retired the Department for Work & Pensions want to hear about your experiences of retirement and what could be improved.

If you would like to take part in this research you can sign up online by following this link via tinyurl.com/DWPRET or call 07741 673 698



Reporting a Repair

To report a repair in your home please get in touch:

☎ 0330 123 0888

✉ responserepairs@radiushousing.org

🌐 radiusrepairs.org

🗣 Speak to a member of staff



Stay Connected...

Keep up with news from Radius Housing:

📘 facebook.com/RadiusHousing

🐦 twitter.com/RadiusHousing

Contact your Scheme Coordinator for your copy of the November Boredom Busters!