



## Radius First in NI to Achieve Tenant Participation Accreditation

Tenant Participation Accreditation recognises landlords who demonstrate excellence in tenant participation. The process was designed by Supporting Communities as the Independent Tenant Organisation for NI who carried out an in-depth assessment.



Sheenagh McNally & John McLean

Radius underwent a 5 stage process, this included 363 pieces of documentary evidence, two focus groups (one with tenants) and an independent evaluation of the procedures and practices used by Radius.

Following the rigorous assessment Sheenagh McNally from Supporting communities said "Radius Housing has made significant strides in engaging tenants over the last 4 years since the merger in 2017, there are excellent examples of good practice throughout the submission that can be described as **sector leading**."

John McLean, Chief Executive said "We are delighted to be the first NI based recipient of the assessment and to win the much coveted **Silver Award**. However more importantly we look forward to enhancing our partnership by implementing the positive recommendations from the assessment panel."

Following our accreditation we would like to hear from you your ideas, suggestions and feedback to develop our new Tenant Engagement Strategy. If you would like to get involved please call our office on 0330 123 0888 or email us at [tenant.engagement@radiushousing.org](mailto:tenant.engagement@radiushousing.org).

## Maine Makers Get Creative

Find out more about our Radius Heroes Creativity Award Winner 2021!



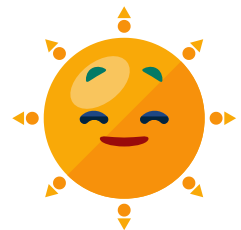
The Maine Makers at Maine Fold, Randalstown have been working on arts and crafts to keep busy over the last year.

The work of the Maine Makers has had such a positive impact on the mental health of those living there who have really enjoyed working on their projects. Their craftwork also brightened the days of visitors who were always positive and encouraging of all their hard work, see above Christmas Display.

While those involved all worked on their arts and crafts individually during lockdown they can't wait until they are able to all get together again in accordance with social distancing rules to keep on producing wonderful work.

## Brighter Days Ahead

Good Relations Week  
20th - 26 September 2021



Good Relations Week 2021 aims to break down barriers, unite communities and act as a catalyst for meaningful change in our society with their theme "Brighter Days Ahead".

This year they will explore how society can better meet the needs of young people and the difficult issues affecting their lives today, including mental health, isolation, education and abuse motivated by sectarianism, racism and other forms of identify hatred.

*Encouraging young people to look forward to the "Brighter Days Ahead"*

The Community Relations Council is encouraging everyone to get involved and how you wish to celebrate Good Relations Week does not specially have to focus on work with young people.

Find out more about how you can get involved, visit their website at [www.goodrelationsweek.com](http://www.goodrelationsweek.com) for your Event ToolKit and Small Grants information.



# AWARE

OVERCOMING DEPRESSION.  
CHANGING LIVES.

Thank you to everyone who has donated to our Corporate Charity Aware NI.  
So far, together we have raised an amazing...

## £35,000

We would like to thank all who took part in **Big Coffee Week** last month. You raised nearly £2,000 over a cuppa and cake! Big shout out to Lorraine, Scheme Coordinator & team who completed a sky dive & raised **£500!** #Brave

There are lots of other opportunities for you to get involved and fundraise for Aware NI:



**Sea Splash** takes place 12th Sept at Helens Bay or Benone Beach to mark World Suicide Prevention Day.



Radius staff will be on the River Lagan taking part in a **Dragon Boat Race** to raise funds for AwareNI this month.



Take part in **Belfast City Marathon** to raise funds in October or sponsor our Radius Runners who will run for Aware NI.

If you would like to organise a fundraising event or make a donation to Aware NI speak to your Scheme Coordinator or make a donation online at [www.tinyurl.com/RadAware](http://www.tinyurl.com/RadAware).

## Shared Space...

*This Shared Space is all about YOU!*



Ladies & Gents at **Rathain Fold** enjoyed chilling under their **Community Chest Grant** funded parasol with an ice cream!



**Happy Birthday to Dorothy** from **Inverary Fold** who turned 80 this summer! #birthdaygirl

*If you have something you would like to share in our next newsletter get in touch by contacting your Scheme Coordinator or email us at [tenant.engagement@radiushousing.org](mailto:tenant.engagement@radiushousing.org)*

## Keeping You at Heart

In 2021/22, together with residents & staff we will be reviewing the below service areas:

- Anti-Social Behaviour
- Complaints
- Grounds Maintenance
- Tenant Engagement Strategy



We would love to hear your views on how we can improve these services. If you are interested please register your interest online:

📍 [www.tinyurl.com/SIG2122](http://www.tinyurl.com/SIG2122)

✉ [tenant.engagement@radiushousing.org](mailto:tenant.engagement@radiushousing.org)

☎ Lesa 07803897719 / Christine 07542672833

## Welfare Advice

*Providing advice, support and advocacy on all aspects of benefit entitlement.*

Radius Welfare Advice Officers are on hand to support our tenants & residents. Support can be given by telephone or video call.

### Get in touch...

Find out more or for referral to our Welfare Advice Team:

- Call our office on 0330 123 0888,
- Speak to your Housing Officer, or
- Email [info@radiushousing.org](mailto:info@radiushousing.org)



## Reporting a Repair

To report a repair in your home please get in touch:

☎ 0330 123 0888

✉ [responserepairs@radiushousing.org](mailto:responserepairs@radiushousing.org)

🌐 [radiusrepairs.org](http://radiusrepairs.org)

🗣 Speak to a member of staff



## Stay Connected...

Keep up with news from Radius Housing:

📘 [facebook.com/RadiusHousing](https://www.facebook.com/RadiusHousing)

🐦 [twitter.com/RadiusHousing](https://twitter.com/RadiusHousing)

**Contact your Scheme Coordinator for your copy of the September Boredom Busters!**