

RADIUS MAIL

为租户提供最新资讯与建议



第41期

2024年4月

Radius
HOUSING

社区更新

Radius致力于持续改善为租户提供的服务，因此在社区理事会新增了两个房屋团队。

团队将为一般家庭/个人住宿提供支持，其中一个团队的工作重点是为我们55岁以上的租户提供支持。

这表明了我们致力于提供现代化和高效的住房服务。

随着房产和租户的增长，我们的员工感受到时间和资源的需求不断增加，这影响了他们满足大型住房机构要求的能力。

在社区理事会内设立两个专业团队将使每个团队的工作人员能够专注于履行重要的住房管理职能。



由于 Radius 是最大的独立生活计划提供商，因此我们理应在老年人服务方面处于领先地位。这将发展专业知识。

作为新团队重组的一部分，您当前的区域经理、房屋事务主任和/或收入主任可能会从2024年4月开始发生变化。

为了确保您及时了解情况，所有租户都将在四月初收到一封信函，告知相关事宜，包括新员工的联系方式。

CIH奖项

我们很高兴与大家分享，Radius Housing 因其创意社区艺术项目荣获特许房屋经理协会 (CIH) 全爱尔兰奖“More than Bricks and Mortar奖”。

项目是由社区主任 Sharon 和团队、Ravenhill 共享住房开发项目（包括 Global Crescent 和 Cantrell Close）的租户以及贝尔法斯特壁画艺术公司的艺术家 Dee Craig 共同完成的。



这是我们共享住房计划的一部分，由 T:buc 和 Housing For All 支持，并得到 SEUPB Peace IV 的资助，并与贝尔法斯特市政府合作。

MOBILITY SCOOTERS POLICY FOR ALL USERS

At Radius, we understand the importance of mobility scooters for many residents and tenants in offering independence and quality of life.

While they offer independence, safety remains our top priority. To address both the benefits and potential risks, we've finalised a Mobility Scooter Policy.

Why the Policy?

Mobility scooters are a great aid for many, but improper storage and maintenance can create fire hazards or block escape routes. Our policy aims to mitigate these risks while ensuring safe scooter use.

What You Need to Do

To keep a mobility scooter in schemes with communal areas you must request written permission before obtaining a scooter.

Existing Users (Over 55s Accommodation):
Our Communities Staff should have already contacted you to gather information. If not, please contact your Housing Officer at 0330 123 0888.

New Users:

Please complete our Mobility Scooter Application Form.



Safe Storage & Charging

- Never store or charge in hallways, stairwells, or lobbies.
- Never store in a location which would cause obstruction in an emergency.
- Follow manufacturer's charging instructions and use the approved charger.
- Charge batteries while awake, not unattended.
- Avoid extension cords and covering chargers/batteries.
- Check batteries for damage and replace if needed.
- Don't overcharge – refer to manufacturer's instructions.

Together we can ensure a safe living environment for everyone!

您希望在下期简报中分享资讯吗？

请与您的计划协调员、房屋事务主任联系或发送电子邮件至：tenant.engagement@radiushousing.org

RADIUS 2024 COMMUNITY AWARDS ARE NOW OPEN

The Radius Community Awards Working Group involved tenants, staff, and Radius Board members bringing forward their ideas and suggestions on improving the Radius Community Award categories.

Suggestions for the Best Kept Garden categories were:

- Revamping the Best Kept Garden Award entry selection process to make it easier to apply
- Judging of the Gardens to take place MidJune – Mid July if possible.
- Judging of gardens be categorised separately depending on size and location of gardens.
- A new category for sustainable/biodiverse gardens.



Other suggestions included:

- Adding highly commended to the Good Neighbour category
- Combining the Healthy Living & Learning and Community Pride category
- Offering support on how to fill out the application form
- Recruit more volunteers to judge the Best Kept Garden Categories

We have taken on board many of the ideas and suggestions and will be actioning the recommendations from this group with a revamped Radius Community Awards.

The new award categories are listed below:

Best Kept Garden Awards (x5):

- Communal Garden
- Communal Urban Garden
- Individual Garden (General Homes)
- Sustainable/Biodiverse Garden Area
- Hanging Baskets/Planters

Good Neighbour Award

Awarded to an individual living within a Radius community that makes a difference where they live through their contributions, commitment, support they offer and or acts of kindness.

Positive Impact Award

Awarded to a group of individuals living within a Radius Community who have made a positive difference working together to contribute to a better community for all.

Inspirational Young Person

Do you know a young person who lives in a Radius community who has gone above and beyond to help others and make a positive contribution to their community? Are they a great role model to other young people? They may have taken part in fundraising, volunteering, befriending etc.

The Radius Community Awards opens 8th April and closes 17th May.

Complete your submissions online using the QR code, speak to your Scheme Coordinator / Housing Officer or visit www.radiushousing.org



福利建议

提供福利相关的建议与支持。

Radius福利咨询主任为您提供以下支持和帮助:

- 福利
- 通用福利
- 预算

若您需要帮助, 请与您的计划协调员或房屋事务主任联系。



在线报告维修

若要报告维修, 请访问我们的网站并填写在线报告维修表或扫描二维码。



您还可以致电Radius办公室

0330 123 0888 或与您的计划协调员联系。

如需紧急维修, 请立即致电 0330 123 0888

PANEL MEETING

The next Panel Meeting is due to take place on Thursday 25th April at 11am*

Panel Meetings brings Radius tenants together from different areas 4 times a year to meet with senior management from our Housing, Maintenance and Corporate Services teams.

The meeting allows tenants to discuss matters of importance, scrutinise the service received and hold Radius to account for their performance by asking questions if targets are not being met.

*Due to refurbishment of the Hollywood offices, the meeting will take place on Zoom. Please register your attendance in advance to receive a link.

COMMUNITY CHEST FUNDING

** Community Chest is now closed **

We are not accepting new applications for Community Chest funding at this time.

Find us online

Why not keep up to date with Radius Housing news through our Facebook channel?

Simply search for "RadiusHousing"



WELCOME TO YOUR NEW TENANT REPRESENTATIVES

We can announce that the positions have been filled for the Tenant Board Member and Tenant Executive Committee members.

Bobby McConnell is now representing tenants at **Board Level**. As a Board Member Bobby will be involved in decision making at the highest level providing the important link between Radius Board and our tenants.

The new **Tenant Executive Committee** members include **Bobby**, **Julia Gavin**, **Dean Kelly**, **Isabelle McAuley** and **Pat Given**.

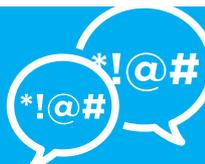
As Tenant Representatives they are involved in Independent, General and other relevant panels and have volunteered to represent tenants within Radius Housing.



Pictured l-r: Our new Tenant Executive Committee: Bobby McConnell, Loma Wilson (Communities Director), Dean Kelly, Pat Given, Isabelle McAuley and John McLean (CEO).
Not pictured: Julia Gavin

绝不姑息

反社会行为



若您在我们的办公室关闭期间需要紧急维修服务, 请致电:

028 9042 1010

