

# RADIUS MAIL

Providing our tenants up-to-date news & advice



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Radius  
HOUSING

## WELL DONE ANNE BARR FROM DEERFIN FOLD!

At our recent AGM, Radius celebrated the hard work and success of Radius staff who consistently demonstrate high levels of commitment and make a difference to the lives of colleagues and tenants, or who go above and beyond time and again in delivering excellent services.



Winners were nominated by their peers within the organisation, and we want to give a special mention to the winner of the Exceptional Team Member Award.

**This was awarded to Anne Barr, who has worked as a Domestic Assistant in Deerfin Fold Ballymena for 33 years.**



Anne has a fun loving, light-hearted personality and is a source of joy to her colleagues and our tenants.

In a world where we are all so busy rushing around against the clock, Anne is the exception getting her work done and still giving every single person she meets the time of day, a friendly word and a smile making that person feel valued, noticed and important.

## LAUNCH OF THE RADIUS FOUNDATION

**The AGM also marked the launch of The Radius Foundation, a charitable subsidiary of Radius Housing, to create opportunities and inspire lives.**

The main purpose of the Foundation will be to deliver more for Radius Communities by using monies which have been provided by existing benefactors, to help us extend our reach by doing more in areas such as Digital Inclusion, Social Inclusion and generational events, Biodiversity/sustainability projects,



litter picks, student bursaries, training/qualifications and much more.

The foundation will have more opportunities to fundraise and apply for grant funding which will allow Radius to support more projects within our communities.



## WE ARE PROUD TO SUPPORT PRIDE

Shout out to the team who travelled in style and strutted their stuff at Belfast Pride 2024 on Saturday 27th July, with our very own DJ Paul D keeping the energy going with some great tunes.

It was wonderful to be involved in such an inclusive event for the city.

## FUNDRAISING IN ACTION!



Well done to Spafield Fold who organised a coffee morning and Tombola raising £1,456 for Action Cancer!



Well done to **Fruithill Fold** who attended a car boot sale and raised £110.20 for their Tenants Association.

**BANK HOLIDAY** Our offices will be closed Monday 26<sup>th</sup> August

**Would you like to feature in the next Radius Mail newsletter?**

Please speak to your Scheme Coordinator, Housing Officer or email us at: [tenant.engagement@radiushousing.org](mailto:tenant.engagement@radiushousing.org)

# OUR WELFARE ADVICETEAM HELP OAP RECEIVE £1,350

Radius Housing has a team of dedicated in-house Welfare Advice Officers who engage with our tenants on a daily basis. They provide advice, guidance, information and advocacy on all aspects of benefit entitlement.

They recently became involved in supporting one of our tenants, who at 80 years of age, still lives alone and has an illness/disability.

Upon meeting with the tenant, they established that the lady was receiving State Pension of £172 plus pension credit (GC) of £102 per week and Attendance Allowance at the high rate.

The tenant had no savings or capital and was paying her full rent and rates from her other benefit income. She said she was struggling to manage this and had always tried to pay her rent first but recently was getting into arrears as she was finding it increasingly difficult.

If you would like to find out more about our free welfare advise services, speak to your scheme coordinator or visit the website using the QR code



Members of our Welfare Advice Team

Our Welfare Advice Officer discussed housing benefit and quickly established an entitlement and assisted the lady with making an online claim to housing benefit.

As a result of the support of the team, housing benefit was awarded to the tenant as follows: £116 per week for rent plus £10.39 per week for rates plus £8.55 support charge. She also received £1,350 in back payment.



## Welfare Advice

Providing advice, support and advocacy on all aspects of benefit entitlement.

Radius Welfare Advice Officers are on hand to support and assist you with:

- Benefits
- Universal Credit
- Budgeting

Get in touch with your Scheme Coordinator or Housing Officer if you would like a referral.



## Report a Repair Online

To report a repair, visit our website and fill in our online Report a Repair form or scan the QR Code.



You can also contact the Radius Office directly on 0330 123 0888 or speak to your Scheme Coordinator.

For Emergency Repairs, contact us immediately on 0330 123 0888

# GREEN FLAG AWARD 2024



Well done to ten of our Radius Housing schemes who have been awarded Community Green Flag Awards by Keep NI Beautiful.

Brookvale Fold, Donard Fold, Fold Mews, Forthriver Fold, Gortgole Fold, Maine Fold, Mill Brae Fold, Rathain Fold, Skerries Fold and Tullaghmurry Fold were recognised for the high standard of their outdoor green spaces which recognises the hard work and dedication from tenants.

Radius Housing continue to be the only Housing Association to achieve this award which is given on an annual basis and winners must reapply for their Green Flag status each year.

## ESTATE WALKABOUTS

Thursday 8th August 10am  
McAuley Street

Tuesday 13th August 11am  
Centuripe Avenue



Anti-Social Behaviour  
IT HAS NO PLACE!



# SHOW US YER BLOOMERS!

To help celebrate our Green Flag awards, we want to show off as many of the gardens and green spaces around our schemes as possible. You can send in photos of your garden in full bloom and we will post them on Facebook for everyone to see. Email your pics to: tenant.engagement@radiushousing.org

## Find us online

Why not keep up to date with Radius Housing news through our Facebook channel?

Simply search for "RadiusHousing"



If you have an emergency repair while our offices are closed, call us on 028 9042 1010

