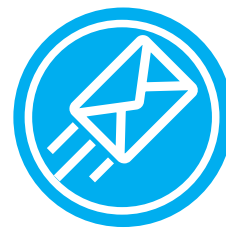


RADIUS MAIL

Providing our tenants up-to-date news & advice



ISSUE NO. 039

FEBRUARY 2024

Radius
HOUSING

LET'S GET DIGITAL!

As part of our Digital Inclusion Strategy Action Plan we have a number of projects ongoing or just about to start this year.

We are fortunate to have recruited two of our tenants Dean and Vincenzo who are generously volunteering their time to serve as Digital Champions after completing an online course with Barclays Digital Wings.

Both are well-versed in various digital skills and are enthusiastic about helping others get started and are available to assist fellow tenants, on a one-to-one basis to navigate the online world, whether it's getting a mobile phone set up, sending emails and texts, how to join a meeting online, or offering tips on online safety.

They want to empower other tenants to be more confident using a digital device.

If you require digital assistance or have questions about your digital device, speak to the Scheme Coordinator, or contact the Tenant Engagement Team and we will arrange a suitable date and time for our volunteers to support you.

Equally, if you have digital skills, we are continuing our search to recruit more Digital Champions.

You don't need qualifications or be a technical whizz to become a champion, all you need is time, patience, enthusiasm and willing to help others get online and gain digital skills.

We have been working with an organisation called Ability Net who successfully delivered digital training to 62 tenants on either a one-to-one basis or through group training.

The training involved how to use using a tablet/phone, accessing the internet, shopping online safely, and using social media.



Dean, Ashleigh (Tenant Engagement) and Vincenzo

If you would like to find out more about how to access online services, learn essential skills and gain confidence using a device please inform your Coordinator or contact Tenant Engagement.

We also have a number of devices which can be loaned to help you can start your Digital Journey.

CHARITY PARTNER UPDATE



Alan Thomson, Finance Director, presenting Air Ambulance NI with a cheque for £70,000

£70,000 FOR  **AIR AMBULANCE NORTHERN IRELAND CHARITY**

We would like to extend a huge thank you for the generous efforts of tenants, staff, their friends and families who took part in various fundraising efforts over the last two years, raising £70,000 for Air Ambulance NI, our corporate charity partner. Well done everyone!

We are also delighted to announce our new charity partner for the next two years is **Action Cancer**.

Tenant Representatives Information Sessions

A massive thank you to all of those who attended our Tenant Representative Information Sessions in Newry, Coleraine, Derry/L'derry, Belfast and online.

We now have increased our Tenant Representatives who will be help shape the services Radius provides. If you were unable to attend one of our sessions but would like to get involved, please contact: tenant.engagement@radiushousing.org

Would you like to feature in the next Radius Mail newsletter?

Please speak to your Scheme Coordinator, Housing Officer or email us at: tenant.engagement@radiushousing.org

EMBRACING DIVERSITY COMMITMENTS

We are committed to embracing diversity within Radius Communities and are hosting an online (Teams) LGBTQIA+ awareness session which will be delivered by Cara-Friend.

The session is due to take place on 1st March from 2pm-4:30pm.

Cara-Friend are an established LGBTQIA+ organisation in Northern Ireland engaging with schools, charities and organisations to develop a better understanding of the LGBTQIA+ community.

The key learning points of this session will include understanding the LGBTQIA+ acronym and key terminology, factors that impact the LGBTQIA+ community and how everyone can be more inclusive with regards to this community.

Participants will further their knowledge and understanding and have opportunity to ask questions during the session.

If you would like to attend this online session contact Ashleigh or Lesa at tenant_engagement@radiushousing.org

ANTI-SOCIAL BEHAVIOUR CONSULTATION

The Department for Communities (The DfC) have launched a consultation on proposals to amend legislation to help tackle Anti-Social Behaviour (ASB).

This is in conjunction with the Department of Justice, who are publishing proposals for future legislation on ASB.

The consultation has been launched and will run for 14 weeks until Monday 4th March 2024 with the DoJ and DfC wishing to hear from a broad base of viewpoints regarding the proposals being considered.

So please take the time and submit your views by answering any or all of the questions in this consultation.



The public consultation will consider the following areas:

- **Anti-Social Behaviour Orders (ASBO's);**
- **Drinking in Public;**
- **Injunctions Against Anti-Social Behaviour;** and
- **Absolute Grounds for Possession in Social Housing.**

SUPPORTING HEALTHY AGING

Age NI have developed a booklet as part of the Move More Live More programme aimed at supporting healthy ageing.

Bringing together expert advice for a healthy later life, with simple tips and information to help you to invest in your health and wellbeing.

The ageing process can naturally lead to some slowing down. At Age NI, they know that falls, or even the fear of a fall,

can lead to changes in lifestyle, confidence and even the loss of independence. This booklet offers the tools to help keep you stronger for longer.

By following some of the exercises and activities to look after your mind and body, you could soon notice a difference.

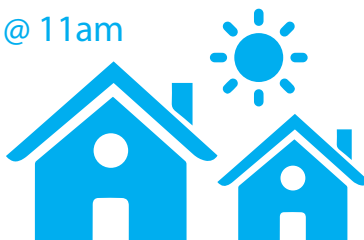
This guide is for every body! Find out more by scanning the QR Code >



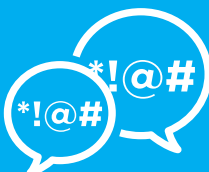
ESTATE WALKABOUTS

Coopers Court

Monday 5th February 2024 @ 11am



Anti-Social Behaviour IT HAS NO PLACE!



ADVICE SHOP



Welfare Advice

Providing advice, support and advocacy on all aspects of benefit entitlement.

Radius Welfare Advice Officers are on hand to support and assist you with:

- Benefits
- Universal Credit
- Budgeting

Get in touch with your Scheme Coordinator or Housing Officer if you would like a referral.



Report a Repair Online

To report a repair, visit our website and fill in our new online Report a Repair form or scan the QR Code.



You can also contact the Radius Office directly on 0330 123 0888 or speak to your Scheme Coordinator.

For Emergency Repairs, contact us immediately on 0330 123 0888

PLANNED MAINTENANCE

Our Planned Maintenance Team have commenced works and are progressing well:

Glenalina Lodge – Full refurbishment

Claremont Court - Electric heating system is being replaced with a more energy efficient quantum solution.

***** CLOSING SOON *****

Community Chest Funding

Reminder that the Community Chest Fund is closing soon, so any outstanding applications need to be returned to: tenant_engagement@radiushousing.org

Find us online

Why not keep up to date with Radius Housing news through our Facebook channel?

Simply search for "RadiusHousing"



If you have an emergency repair while our offices are closed, call us on **028 9042 1010**

