

2026/27 PLANNED HOME INVESTMENT PROGRAMME

Protecting the long term safety of our homes and tenants.



Radius are investing £20 million in our homes during 2026/27 as part of our Planned Investment programme.

This will help keep homes safe, well-maintained, and fit for the future.

The programme will focus firstly on:

Making sure all homes meet safety and compliance requirements

Health and Safety works are prioritised as a statutory requirement to ensure compliance with relevant legislation and to protect the safety and wellbeing of tenants, staff and the public.

These works highlight risks that could cause harm if not addressed and therefore must take priority over certain works.

Keeping homes in good condition

Carrying out a range of cyclical and planned maintenance programmes ensuring homes are maintained to a good standard.

Stock Condition Survey

As a landlord, it is important that we regularly inspect our properties so we have up to date information.

In 2026 we have organised for Savills Ltd, a major property consultancy, to carry out a Stock Condition survey across all our properties, with a random selection of properties selected to be surveyed.



It is important that you take part in the survey if you have been selected so that we can gather up to date information on the condition of our properties.

The survey will help us:

- **Understand the current condition of our homes and buildings**
- **Plan future maintenance and investment more effectively**
- **Ensure our homes continue to meet safety and quality standards**

The survey will involve a visual inspection of key elements within your home, such as kitchens, bathrooms, windows, roofs, and, where applicable, communal areas.

A random selection of tenants will be contacted directly to arrange access, and a letter will always be issued in advance of any visit.

All Savill surveyors will carry official identification. No work will be carried out during the inspection, as this is purely an assessment exercise.

Working together

2026/27 Panel Meeting Dates

Meeting dates and times have been organised for 2026/27 with the option to attend at 11am either in person at our Hollywood offices or online.

Thurs 23rd April 2026

Thurs 9th July 2026

Thurs 22nd October 2026

Thurs 21st January 2027

Last year these themed meetings brought tenants together with Radius staff to discuss matters of importance, giving you the opportunity to hold us accountable of the services we deliver.



Know a good tradesperson?

Radius Direct are looking to recruit:

- Electricians - Testing & Inspection
- Ground Maintenance Operatives
- Property Clearance Operatives
- Plumbers
- Painters

Call 0330 123 0888 to find out more.

How to Report a Repair

For **Emergency Repairs**, call us immediately on 0330 123 0888

You can Report a Repair online via our website



Bringing expert eyecare to your door with Specsavers

Specsavers has been delivering affordable, expert care for more than 40 years and we've provided eyecare services in Independent Living schemes for more than a decade.

Our experience means we're sensitive to the specific needs of the people who live there. Our home visit service is designed to help you look after all your eye care needs.

You may be eligible for a home visit if one of the following applies:

- **You are housebound or bedbound due to a physical disability.**
- **You live with a diagnosed mental health condition that makes it difficult to go out without assistance.**

What to expect

Our mobile experts will provide eligible individuals with a comprehensive, NHS-funded eye test in the comfort of your own home, ensuring the same level of care and thoroughness you'd receive in-store.

The service is tailored to each individual needs, offering personalised eye care.



It's designed to adapt to your changing circumstances and comfort levels, ensuring the best possible care in the comfort of your own home.

Why choose Specsavers Home Visits?

- **Convenience:**
Our experts come directly to you.
- **Personalised care:**
Visits are tailored to your needs, with specialist equipment to ensure comfort and accuracy.
- **Peace of mind:**
You will receive the same quality care as you would in-store.

For more information and to check eligibility or to book an appointment, call 0800 089 0144 or visit: specsavers.co.uk/home-visits

Worried about your bills?

If you have questions or concerns about your bills, please reach out to your **Income Officer**, or contact the office.

We are here to assist you with any issues related to your rent payments and can help you explore available support options.

Call 0330 123 0888 (9am - 5pm, Mon to Fri)



Financial Advice

Our Welfare Advice team are here to offer support and expertise to assist you with:

- Benefits
- Budgeting
- Universal Credit Switch
- Pensions
- PIP Advice and more

Get in touch with our team via our website.

Happy 99th Birthday to Jean from Elgin Court!

Your Home

2026 Edition of the Tenant Handbook is now available.

The updated 2026 Tenant Handbook is now available for download.

Scan the QR Code below, or speak to your Scheme Coordinator.



Find us online

Keep up to date with Radius news through our social channels
Simply search for Radius Housing



Your Community

Investing in the training and personal development of our tenants

The new Patterson Educational and Training Bursury provides grants of £250-£1000 to support Radius tenants with the cost of training and personal development.

Stephen Patterson, a tenant of Mill Brae Fold in Broughshane, sadly passed away in January 2023. During this time with Radius, Stephen felt extremely supported by staff and fellow tenants. In recognition of this, he generously gifted through his will a significant sum to the Radius Foundation.

This legacy has enabled us to establish the Patterson Educational and Training Bursury, dedicated to helping Radius

Housing tenants enhance personal development, employability and community engagement.

If you would like to apply for funding, or have any questions, please contact the Foundation Team via email at: info@radiusfoundation.org.uk



Stephen's family with the Foundation Team