



Support



SUPPORT PLANNING

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RADIUS HOUSING ASSOCIATION

Support Planning

Support Planning at Radius

At Radius Housing, we are here to provide advice and assistance to all our service users. Giving you access to other agencies and the wider community. We use a Support Plan to ensure that the help we provide meet your needs.

What is a Support Plan?

A Support Plan is a document which sets out the following:

- what your needs are
- how your needs will be met
- who will provide your needs

What can you help me with?

Examples of support we can offer include:

- help with filling forms to maximise your benefits
- help with access to social events and activities
- help with establishing contact with friends and family
- help with access to religious/cultural groups
- help with access to Dentist/GP/Optician/Podiatrist
- help with access to Care and Support Services
- assistance with assistive technology/aids and adaptations
- providing support to maximise your safety

Why do I need a Support Plan?

We want to make sure that your needs and the actions required to meet those needs are clearly documented and understood by all those involved.

How often will my Support Plan be reviewed?

We will meet with you every 6 months or sooner should your circumstances change and your needs change.

Who will complete my Support Plan?

The support plan will be completed by your Scheme Coordinator.

Is my Support Plan confidential?

Your support plan is confidential. We will only contact other agencies if you agree for us to share relevant information with them.

Please contact Radius Housing on 0330 123 0888 or send an email to info@radiushousing.org if you require this leaflet to be produced in a different format or language.



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