



Safety & Risk



Fire Risk Assessments

100%



Fire Alarm Servicing

99.17%



Gas Safety*

(*% reduction due to a 'no access' issue)

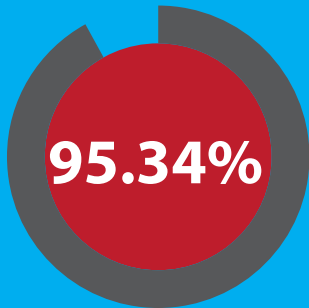
99.99%



Emergency Lighting

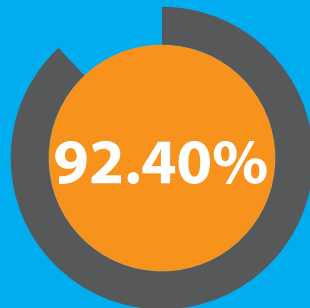
100%

Assets - Response Repairs



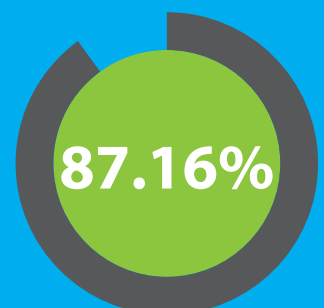
Emergency

Target is 91%



Urgent

Target is 91%



Routine

Target is 90%

Communities



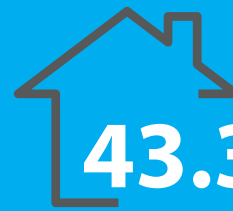
Tenancy Checks

Target for the year 20%



Re-Lets

Target is < 35 days



Re-Lets

Target is < 35 days

Corporate Services



Percentage of complaints responded to within policy requirements (Policy requirement 80%)

91.7%



Number of complaints to date

135



Number of complaints upheld to date

42.2% (57)