

The 2026 Radius Community Awards are now open for nominations!



The Radius Community Awards are a chance for tenants and residents to celebrate the people and positive things that make our communities such special places to live.

Do you know of a tenant/resident or group of individuals living who always goes the extra mile?

Maybe there's a group of tenants / residents in your community who deserves recognition for all their hard work organising events or a gardening group out in the gardens creating a beautiful space for everyone to enjoy.

The categories are as follows:

- **Best Kept Communal Garden**
- **Best Kept Communal Urban Garden**
- **Best Kept Individual Garden** within a scheme or general garden
- **Best Kept Sustainable/Biodiverse Garden area**
- **Best Kept Hanging Baskets/ Planters**
- **Good Neighbour Award**
Awarded to an individual living within a Radius community who makes a difference where they live through their contributions, commitment, support they offer and / or acts of kindness to others.
- **Positive Impact Award**
Awarded to a group of individuals living within a Radius Community who have made a positive difference working together to contribute to a better community for all.

Getting involved is simple.

You can nominate a neighbour or a group living in a Radius Community by speaking with your scheme coordinator, housing officer or by using the links / QR Codes below to fill out our online nomination form.

Best Kept Garden Awards

www.surveymonkey.com/r/BKGA26



Good Neighbour & Positive Impact Awards:

www.surveymonkey.com/r/RCA26



This year, we are bringing the 2026 Community Awards to you!

Following the positive feedback of our Tenant Engagement Road Shows, we are shaking things up by going on the road over the summer with the Radius Community Awards.

2026 Radius Community Awards

Each scheme that submits a nomination will receive a special visit from either a member of staff, Radius Board or a Tenant Executive Committee member who will acknowledge the fantastic contributions made by tenants and residents living within Radius communities.

Good luck, we look forward to seeing all your submissions!

Working Together

Your Tenant Focus Groups play a key role in our success

This month Radius is being assessed by Supporting Communities NI.

This independent tenant organisation will assess how we engage with our tenants and involve you in influencing decisions and housing services.

Following our last assessment in 2024 we became the first Housing Association in Ireland to achieve Gold Standard Accreditation, recognising our major strengths and best practices, along with some areas for improvement.

This year a focus group of tenants and senior staff will be questioned on the effectiveness of our Tenant Engagement Strategy.

Good luck to all the tenants who will be involved in this assessment as we aim to achieve the next level of Accreditation.

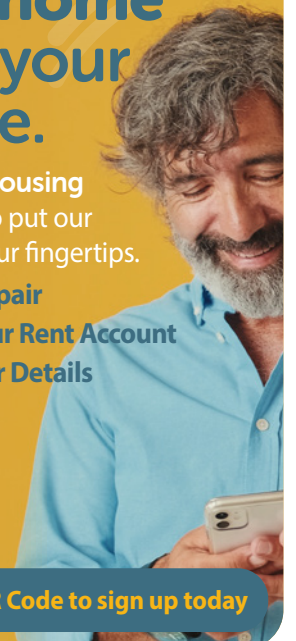
Manage your home from your phone.

My Radius Housing is designed to put our services at your fingertips.

- Report a Repair
- Manage Your Rent Account
- Update Your Details



Scan the QR Code to sign up today



Tenant Engagement Highlights 2025

Community Chest

Over £38,000 of funding was provided in 2025/26.

This year, the Community Chest fund provided support to 48 projects across Radius communities with a total investment of £38,448.37.

These initiatives will help strengthen community development, enhance health and wellbeing, and create more opportunities for tenants and residents to spend meaningful time together.

Estate Walkabouts

48 Estate Walkabouts took place in 2025

As part of our commitment to improving neighbourhoods, our teams carried out Estate Walkabouts in 48 communities, with 241 tenants joining us to highlight local issues affecting their communities.

Digital Skills

34 tenants participated in Digital Skills Training

This training included one to one support with phones, tablets and laptops with the help from Radius Digital Volunteers, as well as group sessions facilitated by Ability Net which involved banking and shopping online, sending texts, emails and scam awareness.

Tenant Voices

Our tenants' voices were heard loud and clear this year throughout the Tenant Engagement Structure.

Through local meetings, Panel and Tenant Executive Committee involvement, Service Improvement and Working Groups, and a wide range of community consultations, tenants played an active role.

Across in-person and online platforms, participants volunteered 347.5 hours of their time to help share their insights into living in a Radius community, influence decisions and strengthen the Tenant Engagement structure.

Road Trips

Bringing Tenant Engagement to the doors of over 230 tenants.

Continuing our pledge to visit more schemes and promote the wide range of Tenant Engagement opportunities, our team travelled across Northern Ireland sharing conversations, plenty of cups of tea, and more biscuits and buns than we'd like to admit.

We were delighted to meet 233 tenants and residents, many of whom are now becoming more involved in the Tenant Engagement structure, attending meetings, staying informed about Radius news, and bringing updates back to their communities.

Worried about your bills?

If you have questions or concerns about your bills, please reach out to your Income Officer, or contact the office.

We are here to assist you with any issues related to your rent payments and can help you explore available support options.

Call 0330 123 0888 (9am - 5pm, Mon to Fri)



Financial Advice

Our Financial Inclusion team are here to offer support and expertise to assist you with:

- Benefits
- Budgeting
- Universal Credit Switch
- Pensions
- PIP Advice and more

Get in touch with our team via our website.

How to Report a Repair

For **Emergency Repairs**, call immediately on 0330 123 0888

For out of office hours, call 0330 123 1601

You can Report a Repair online via our website



Tenant Satisfaction Survey Completed

A big thank you to everyone (nearly 1400) who took part in our annual Tenant Satisfaction Survey.

Your feedback is incredibly valuable and helps shape the way we deliver our services each year.

The survey results are currently being reviewed, and we will publish the findings and next steps later this year.

Find us online

Keep up to date with Radius news through our social channels Simply search for Radius Housing



Estate Walkabouts

Wednesday 6th May 11am

Ardrih Fold, Newtownabbey

Tuesday 12th May 10am

Weavers Court, Coleraine

Tuesday 12th May 11am

3A Donaghadee Road, Groomsport

Tuesday 12th May 11.30am

Society Street, Coleraine

Tuesday 12th May 2pm

Leyland Drive, Ballycastle

Wednesday 13th May 11am

Bartley's Wood, Ballywalter

Thursday 14th May 10:30am

Richardson Court, Belfast

Thursday 14th May 12pm

Cromac Wood Court, Belfast

Thursday 14th May 2pm

Glenabbey Estate, Derry

Wednesday 20th May 10am

Mountsandel Road, Coleraine

Thursday 21st May at 11am

St Patricks, Ballymena

All areas including new site and Barracks

Friday 29th May 10am

Global, Belfast

