



Personal Alarm Service

Support for you, when you need it.



Visit our website
www.foldtelecare.com
to order your Fold
Personal Alarm service.

To speak to a member
of our team call
028 9039 7103
📞 @FoldTelecare



Fold House, 3 Redburn Square,
Holywood, Co. Down BT18 9HZ



Code of Practice
Platinum Accredited
Organisation



Registered Office: Fold Housing Association, Fold House,
3 Redburn Square, Holywood, Co Down, Northern Ireland BT18 9HZ

Fold is the leading provider of personal alarms throughout Ireland. Fold TeleCare should be your number one choice for providing the support you need, when you need it.

Fold TeleCare is an accredited member of the Telecare Services Association; which is the regulatory body for this industry. For more information please visit www.tsa-voice.org.uk





Fold's Personal Alarm Service

Regardless of age, or if you live alone or not, there may be times you need assistance. Fold's Personal Alarm service provides the reassurance that help is available at any time of day or night. Fold's Personal Alarm is designed to support everyone, who is concerned about home safety or personal well-being, to live safely and independently at home.

How does it work?

We will provide an alarm unit and personal pendant which can be worn on your wrist or around your neck. The alarm unit is linked via the ordinary telephone line to Fold's 24/7 Monitoring Centre in Holywood, Co Down.

By pressing the pendant, an emergency call is made to a Fold Call Advisor who will offer immediate reassurance and support. We can arrange for a friend, neighbour or relative to check on you, or if required the advisor can contact the emergency services on your behalf.

What do I need?

To ensure that your Fold Personal Alarm works effectively within your home, we will need to install the alarm unit near your master phone socket; this is normally where the line comes into your home.

We also require an electrical socket to be within six feet (2 metres) of the phone line and on the same wall; this is to reduce tripping hazards.

You will be required to provide contact details for at least two people who will be your responder. The responder should live close to you and have access to your home in the event of an emergency.

How much will it cost?

Your initial charge will be £45 (plus £9 VAT) for your installation and set up.

Your alarm, 24/7 monitoring and support service starts from £7.50 (plus £1.50 VAT) per month by direct debit.

How do I order my Personal Alarm Service?

To order your personal alarm or find out more information, please visit our website www.foldtelecare.com or call us on 028 9039 7103.

If you require any additional information on Fold's Personal Alarm service please contact a member of our team or email enquiries@foldtelecare.com

